

Allen County Water District

Cancelling P.S.C. Ky. No. _____

RULES AND REGULATIONS

1. **PSC Regulations:** These Rules and Regulations are in addition to rules of the Kentucky Public Service Commission. In cases of conflict, the PSC Regulations shall prevail. These Rules and Regulations are a part of all contracts for receiving water service from the District, and applies to all service received from the District whether the service is based upon contract, agreement, signed application, or otherwise. A copy of this schedule, together with a copy of the District's Schedule of Rates and Charges shall be kept open to inspection at the Office of the District.
2. **Application for Service:** Each prospective customer desiring water service is required to sign the District's Standard Water Service Contract before service is supplied by the District. If service is desired on the same side of the road as the water main, the meter will be installed within five feet of the water main where practical. If service is desired on the opposite side of the road from the water main, the service line will be run under the road and the meter installed on private property adjacent to the highway right-of-way. A contribution in aid of construction as provided in the Schedule of Rates and Charges must be paid on all new connections to the existing water line. Applications for service connections installation will not be processed if the applicant is indebted to the District on a past due account, bad debt, or in any other fashion whatsoever. Extensions to the Utilities main lines shall be in accordance with 807 KAR 5:066, Section 12 (2).
3. **Billing:** Bills will be rendered monthly and shall be paid within fifteen (15) days from date of bill at the Office of the District. Failure to receive a bill will not release the customer from payment obligations. Bills paid on or before final date of payment shall be payable at the net rates, but therefore, the gross rates shall apply as provided in the schedule of Rates and Charges. Should the final date for payment of the bill at the net rates fall on a Sunday or holiday, the business day next following the final date will be held as a day of grace for delivery of payment.
4. **Discontinuance of Service by District:** Should bills not be paid as outlined in 3 above, the District may at anytime subsequent to twenty (20) days after the mailing date of the original bill and upon at least forty-eight hours written notice, discontinue service. Such termination notice shall be exclusive of the original bill. If, prior to discontinuance of service there is delivered to the District's Office payment of the amount in arrears, then discontinuance of service shall not be made, or as to

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	Month Day Year	OF KENTUCKY	EFFECTIVE	Month Day Year
ISSUED BY	<u>John H. Jones</u>	AUG 11 1990	Chairman	Address
	Name of Officer		Title	

John H. Jones
PUBLIC SERVICE COMMISSION MANAGER

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residential services when a written certificate is filed, signed by a physician, a registered nurse or a public health officer stating that in the opinion of the person making the certification, discontinuance of service will aggravate an existing illness or infirmity on the affected premises, service shall not be discontinued until the (10) days elapse from the time of the District's notification. The District may refuse to connect or may discontinue service for the violation of any of its Rules and Regulations, or for violation of any of the provisions of the Schedules of Rates and Charges, or of the customer service contract. The District may discontinue service to a customer for the theft of water or the appearance of water theft devices on the customer's premises. The District shall not be required to restore service until the customer has complied with all Rules and Regulations of the Commission and the District has been reimbursed for the estimated amount of the service rendered and for any cost incurred by reason of the fraudulent use. All discontinuance of services is subject to the Notice Requirements of 807 KAR 5:006, Section 11.

- 5. Deposit: A deposit or suitable guarantee equal to approximately twice the average monthly water bill may be required of any customer before water service is supplied. The District may, at its option, return the deposit plus six percent (6%) annual interest to the customer after one year. Upon termination of service, deposit and interest may be applied by the District against any unpaid bills of the customer and if any balance remains, after such application is made, said balance shall be refunded to the customer. Upon demand by the customer, the District will pay or credit bill of customer with interest at the end of each year from date of deposit, providing demand is made by the customer for payment of credit. In the absence of such demand, interest continues to run, but the District may voluntarily credit the bill with interest.
- 6. Point of Delivery: The point of delivery is the point where the meter is located on the customer's premises. All water lines, plumbing, and equipment beyond the meter shall be installed and maintained by the customer.
- 7. Customer's Service Line: All service lines beyond the metering point should be installed of material consisting of copper, galvanized or PVC pipe with rating of not less than 160 psi. The size of the service line beyond the point of delivery shall not be less than 3/4 inch; however, a larger size may be needed to provide adequate service. If the customer's point of use is at a higher elevation than the point of delivery, or is at a considerable distance from the meter, the customer should consult with a reputable engineering firm to size the service line from the point of delivery.

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ISSUED BY John H. Jones Chairman Address _____
 Name of Officer Title

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